

## WARRANTY STATEMENT

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During the applicable warranty period, any Total Protection Solutions™ surge protector device which fails due to defect in materials, workmanship, or any electrical anomaly, including lightning, shall be repaired or replaced at TPS's discretion without charge. The applicable warranty period for the TPS surge protective device is outlined below in the Warranty Period section. The warranty period for any repaired devices or replacement devices will be only the remaining portions of the original limited warranty.

Within a reasonable time, but in no case to exceed forty-five (45) days, user shall contact Company's customer service department and obtain a Return Material Authorization (RMA) before returning any products. User shall ship the product(s), with proof of purchase, to Company freight prepaid.

The Company shall have no liability under this warranty for problems or defects directly or indirectly caused by misuse of the Product, alteration of the Product (including removal of any warning labels), accidents, improper installation, application, operation or improper repair of the Product.

THIS WARRANTY REPRESENTS THE ENTIRE WARRANTY OF THE COMPANY. ALL OTHER WARRANTIES EXPRESS OR IMPLIED, ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

The liability of the Company, at its sole option, under this warranty is expressly limited to the replacement or repair of the defective part thereof. IN NO EVENT SHALL THE COMPANY BE LIABLE OR RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND OR CHARACTER, NOR SHALL ITS LIABILITY EVER EXCEED THE PURCHASE PRICE PAID TO COMPANY FOR SUCH DEFECTIVE PRODUCT.

This warranty is not transferable and may only be enforced by the original purchaser. Claims under this warranty must be submitted to Total Protection Solutions, LLC. within thirty (30) days of discovery of any suspected product defect.

### Warranty Period

TK-CT2-VAN4, TK-CT2-VAN12  
TK-CT2-VAN24

Ten Years Unlimited Free Replacement

## SAVE THESE INSTRUCTIONS

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Note: If devices are received damaged, notify the shipping company immediately. Retain containers and packing materials for inspection.

Total Protection Solutions, LLC.  
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# ComTrack™

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## Surge Protection Device

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## ComTrack™ VAN Low Voltage Units

## Installation Operation and Maintenance Manual